

CHUCK ASHLEY

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IT INFRASTRUCTURE MANAGER/DIRECTOR

- Data Center Automation
- Disaster Recovery
- Staffing/Team Development
- Project Management
- Continuous Improvement
- Vendor Management

Information Technology Manager with 20 years of data center management and infrastructure operational experience with a track record of improving and achieving high availability. Broad infrastructure background with multiple platforms. Experienced supervisor and cross-departmental project team lead who creates team-centered environments fostering innovation through collaboration. Proactive, analytical approach to issue resolution and process improvement.

EXPERIENCE

SIRIUSXM CONNECTED VEHICLE SERVICES, IRVING, TEXAS 2018-PRESENT

SiriusXM offers safety, security and convenience services for drivers and end-to-end turnkey solutions for automakers.

Senior Manager, IT Platform Operations

- Directed staff of IT analysts and engineers responsible for server administration (Windows, Linux, AIX, ESX), SAN storage, backups and DBA.

NTT DATA, DALLAS, TEXAS 2016 – 2018

NTT DATA delivers its Business Process Outsourcing Services (BPO) with an agile, customized approach designed to drive the key business outcomes for it's customers.

IT Project Manager, Citi Bank

- Provided scheduling and coordination across IT teams, vendors, external business partners and internal business process owners to perform migration of B2B circuits and connections as part of a Data Center consolidation project.

CAMBIA HEALTH SOLUTIONS, Salt Lake City, Utah 2012 - 2016

Cambia is a nonprofit total health solutions company dedicated to transforming the way people experience the health care system.

Manager, Server Systems

- Managed multiple Infrastructure teams responsible for SAN storage, IBM mainframe administration, backup & restore, DR, and physical data center (cooling, power, rack space)
- Led project to consolidate secondary data center reducing physical footprint by 4,000 sq. ft. to provide for needed office space.
- Managed cross-functional team to reduce mainframe footprint by 50% creating an annual savings of over \$700,000.
- Led Storage Team to identify and resolve SAN performance issues which resulted in an 80% reduction in storage incidents.

LENNOX INTERNATIONAL, Richardson, Texas 2000 - 2011

Lennox International, Inc. is a global manufacturer and distributor of heating, air conditioning and refrigeration products for commercial and residential applications.

Manager, IT Infrastructure/Data Center Operations (2004 - 10/2011)

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- Recruited and managed corporate data center Operations team responsible for SAN environment, backups, voice and data network and servers (Unix, Windows and AS400)
- Led full-scale data center automation project from RFP, vendor selection and negotiation to planning and final deployment, resulting in \$200,000 annual savings
- Managed expenses against data center budget

Supervisor, IT Computer Operations (2000 - 2004)

- Implemented Big Brother automated monitoring solution, resulting in more timely outage notifications and less dependency on human interaction
- Created a single, online repository for all operator procedures and work instructions, replacing individually maintained work logs
- Recruited, scheduled and trained a staff of 16 computer operators

RELATED EXPERIENCE

CompuCom Systems, Inc. – IT operations support and data quality analysis

Viata Corporation – Unix computer operator

EDUCATION

Bachelor of Science, Hyles-Anderson College, Crown Point, Indiana

Continuing Education:

Unix Operating System – NCR, Dallas, Texas